



2021 CAMP SOL TAPLIN CANCELLATION AND REFUND POLICY

- **If cancellation occurs less than 14 days before the scheduled start date, MARJCC will issue a full credit, less a \$50 deposit per week, and a one-time \$75 administrative fee.**
- **If cancellation occurs more than 14 days before the scheduled start date, MARJCC will issue a full credit, less a \$75 administrative fee.**
- **Camp fees due to absences, withdrawals, inclement weather, or disciplinary action are NON-REFUNDABLE.**
- **MARJCC membership is NON-REFUNDABLE.**

What is the policy regarding changes to the dates/type of camp selected during registration?

Please email membershipservices@marjcc.org with your camper's name, the dates/name of camp currently enrolled, and the preferred dates/camp to switch weeks or camps.

Camp Sol Taplin will accommodate all transfer requests at no additional fee based upon availability and whether the transfer impacts the camp's ability to provide services during that session. If the requested sessions are unavailable within the current year, kindly reference the camp cancellation policy for additional information.

COVID-19 Cancellation and Credit Policies

What is the COVID-19 health cancellation policy if the MARJCC is unable to operate camp? Should it be necessary to cancel a camp session before the first day, MARJCC will issue a credit to your account.

- **Should a change occur in local, county, state, or federal regulation relative to COVID-19 that prevents MARJCC from providing camp services, MARJCC will issue a credit to your account.**
- **Should it be necessary to close a camp session already in progress for more than one week, MARJCC will issue a credit for the unused portion of the camp session to your account to be used through summer 2022.**



What is the COVID-19 cancellation policy for individuals who must isolate?

- **As per the definition provided by current Miami-Dade County Public Health guidelines, if a camper or anyone from their household is diagnosed with COVID-19 and must isolate, MARJCC will issue a credit for the unused portion of camp to your account to be used through summer 2022.**
- **If the camp administration decides to cancel or suspend any camp activity for more than one week due to a suspected case of COVID-19, MARJCC will issue a credit for the unused portion of camp to your account to be used through summer 2022.**

2021 Camp Sol Taplin Policies, Procedures, and Code of Conduct

Please read carefully before electronically signing at the bottom of the page.

Eligibility for Enrollment:

All campers must be able to use the bathroom independently by the first day of camp. All campers must be fully immunized—exemptions do not apply. Parents must upload each camper's current certification of immunization and medical forms to their Camp Minder account. Each camper must have permission to engage in all camp activities, as noted by the examining physician on the medical form provided to camp.

MARJCC Membership:

Enrolling families must have a current membership in good standing with the Michael-Ann Russell Jewish Community Center (MARJCC) throughout the entire camp season. Membership dues and other MARJCC financial obligations must be current at the time of registration.

Residents outside Miami-Dade and Broward Counties may be eligible for an Out-of-Town Membership. Proof of residence is required to obtain Out-of-Town Membership status. A copy of an official, current report card or school tuition bill indicating the school and student/camper's name is also required.

Registration:

Acceptable payment forms for camp include check, Amex, Visa, MasterCard, Discover, and Wire Transfer.



Payment can be made in full or with a payment plan. If you choose a payment plan, your card will automatically be charged by the first day of the month. All camp tuition must be paid in full by June 1, 2021.

A \$35 charge will be assessed for each NSF check or returned EFT debit, and a \$20 charge will be assessed for each declined credit card transaction.

Registration for any week of camp must be completed and approved by the prior Thursday at 4:00 p.m. No "walk-ins" or same-day registrations are permitted.

All camp enrollments are subject to availability. You will be notified if you have selected a camp that has reached full capacity. A waitlist for each camp will be created, and families on the waitlist will be notified should a space become available. Camp Sol Taplin reserves the right to cancel any camp due to lack of enrollment.

While every effort will be made to accommodate one buddy request per camper, requests cannot be guaranteed. For those camps grouped by grade and skill level, a buddy request would not be possible. Group placements are completed before camp starts and will be announced a few days before camp begins. Refunds will not be issued based on dissatisfaction with a child's group placement—camp staff reserve the right to change your child's group placement without advanced notice.

Refund and Cancellation Policy:

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What is the policy regarding changes to the dates/type of camp selected during registration?



Please email membershipservices@marjcc.org with your camper's name, the dates/name of camp currently enrolled, and the preferred dates/camp to switch weeks or camps.

Camp Sol Taplin will accommodate all transfer requests. The first change to camp selection is complimentary. Any additional changes are subject to a \$75 processing fee per change. Changes to camp selection and additions are subject to availability.

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Drop-Off/Pick-Up Policy:

Morning carpool ends at 9:00 a.m. After 9:00 a.m., a parent has to park and walk the child to the camp office.



Early pick-up is not allowed after 2:30 p.m.

Campers not enrolled in Before Care/Aftercare service who are dropped off before 8:30 a.m. or picked up after 4:00 p.m. will be placed in Before Care/Aftercare service. An additional fee of \$1 per minute will automatically be applied to your account.

If a parent/guardian cannot pick up a child by "closing time," alternate pick-up arrangements must be made. If the person picking up is not already included on the program's "Authorized Release Form," kindly contact MARJCC staff via email or text and provide the name of the designated pick-up person. Said person must present a photo ID.

If a parent/guardian has not arrived to pick up a child at Before Care/Aftercare and the parent/guardian has not notified MARJCC staff, efforts will be made to contact the parent/guardian, as well as the emergency contact by phone. If the child has not been picked up within one hour of "ending time" by either parent/guardian, emergency contact, or designated authorized pick-up person, MARJCC staff, in keeping with MARJCC policy, will contact the Florida Department of Children and Families.

Camp T-Shirts:

Campers must arrive at camp wearing the specific camp's t-shirt and closed shoes, except on dress-up/theme days.

Field Trips:

Should a camper be unwilling, unable, or choose to forgo the designated field trip, alternate accommodations will not be available, and no refund will be issued.

Medical Forms and Accident Insurance:

The MARJCC has the right to refuse entry to camp with no refund if current vaccination and medical forms are not completed by each child's physician, dated after August 21, 2020, and submitted via Camp Minder before May 22, 2021, or before the camper's first day of camp.

All medications must be clearly indicated on the health form and applicable medication forms, with written permission from the parent/guardian.

The cost of accident insurance is included in each child's camp fee, as described herein. The accident insurance plan is a supplemental policy covering the camper and any medical expenses that the camper's policy does not pay, such as deductibles and percentages not included in the policy– 80/20 insurance policy and up to \$10,000 per incident.



If a health insurance policy does not already cover the camper, the camp insurance policy will pay 100% after proof of non-insurance is supplied to our carrier, up to \$10,000 per incident. Please note a \$75 deductible per accident on each claim, and the parent/guardian is responsible for payment of all medical expenses incurred. Please call Michelle Moyano at 305.932.4200 x163 to request a claim form.

The parent/guardian understands that the MARJCC does not assume responsibility for any injury. In case of a medical emergency, the parent/guardian hereby permits the physician, selected by the MARJCC, to secure proper treatment for their child and assumes responsibility for all fees. The parent/guardian also understands the MARJCC will help with filing the claim but assumes no responsibility for the insurance company's fees or payment.

Food Policy:

- 1. Camp Sol Taplin only serves Kosher lunches and snacks.**
- 2. In keeping with MARJCC's kashrut (dietary laws) policy, no food or snacks are permitted from home.**
- 3. Ice water is provided throughout the day.**
- 4. Extended overnight trip meals are "Kosher-style."**
- 5. Campus is not nut free or gluten free environment. Every effort will be made to accommodate campers with those allergies and others**

Inclement Weather:

- 1. Some activities and field trips may be suspended due to inclement weather. Alternate activities will be provided.**
- 2. No refunds are issued due to inclement weather.**
- 3. Carpool may be delayed due to inclement weather.**
- 4. Camp Sol Taplin and the entire MARJCC will close based upon warnings from the National Hurricane Center and directives from Miami-Dade County.**

General Policies:

- 1. Camp Sol Taplin and MARJCC are not responsible for lost or stolen items.**



2. The parent/guardian grants the MARJCC, its representatives, employees and board of directors the right to take photographs/video of campers at Camp Sol Taplin. The parent/guardian authorizes the MARJCC, its assigns and transferees to copyright, use and publish the same in print and/or electronically. The parent/guardian agrees the MARJCC may use such photographs for any lawful purpose, including but not limited to such purposes as publicity, illustration, advertising, and web content. The parent/guardian understands further that he/she will not have any opportunity to approve or review the finished product that may be used in conjunction therewith or the use to which it may be applied.

3. The parent/guardian agrees to pay the program(s) fees in which their child is registered for, including processing fees and late fees where applicable. If payments are not received by due date, the MARJCC reserves the right to institute legal action to enforce its rights, in which event, the parent(s) or guardian(s) will be responsible for all costs of collection, including reasonable attorney's fees.

Social Media

When utilizing social media platforms such as WhatsApp, Instagram, Snapchat, and other channels that are public vehicles of speech and photos alike, rules exist that we must all (children and parents) recognize, understand and follow. There will be consequences when these rules are not followed and respected.

- a. One may not promulgate negative, unkind verbiage about other participants, other parents, or MARJCC/Camp Sol Taplin personnel on social media.**
- b. One may not post pictures of another parent's child without parental consent.**
- c. One may not "condemn" the MARJCC/Camp Sol Taplin policies or decisions.**

Visiting Therapists:

All observations, assessments, or visits by outside therapists must be approved and coordinated with the camp's Director of Special Needs in advance. Therapists and parents are required to provide documents related to therapist liability and background.

Code of Conduct:

The parent/guardian understands that participating in Camp Sol Taplin is contingent upon the parent/guardian and the camper's adherence to the Code of Conduct. The violation of said Code of Conduct may result in either suspension or dismissal from summer camp without a refund.

Camp Sol Taplin is committed to making the camp environment safe and fun for everyone. Accordingly, all campers and their parents acknowledge the Code of Conduct to demonstrate their understanding of and compliance with our camp's behavior expectations. No child will be



admitted to camp without an electronic signature from the parent/guardian. Moreover, failure to comply with its principles may result in immediate suspension or dismissal from camp without a refund. We urge you to review the following information closely with your child(ren).

CAMP SOL TAPLIN PARTICIPANTS ARE REQUIRED TO:

- 1. Be active listeners, cooperate, follow directions given by camp staff and other MARJCC personnel.**
- 2. Treat fellow campers, camp staff, and other MARJCC personnel, public/private property and the environment with the utmost respect. Every camper is expected to exercise goodwill towards others, our camp activities, and our facilities. Courtesy and respect are requirements of the camp community.**
- 3. Refrain from using rude, offensive, or generally inappropriate language. Harsh verbal words, tone of voice, foul language, or gestures will not be tolerated.**
- 4. Keep hands and bodies to themselves. If physical contact is made with another person, it must be both welcomed and appropriate. Teasing, horseplay, pushing, kicking, hitting, fighting, bullying, or harassment will not be tolerated.**
- 5. Stay within the campus at all times. No camper is permitted to leave the campus without his or her counselor's permission and direct supervision.**
- 6. Refrain from bringing fireworks, firearms, toy guns, or weapons of any kind to camp.**
- 7. Refrain from bringing or using any illegal drugs, tobacco, alcohol, or intoxicants of any kind to camp.**
- 8. Know and understand the general camp rules, regulations, and guidelines associated with the camp, both on campus and offsite, and when transported by MARJCC transportation.**
- 9. Know and understand that cell phones and other mobile communication device usage, except in authorized camp activities, are strictly prohibited during the camp day. Other electronics, including iPads, iPods, video games, laptops, etc., are strictly prohibited. Any such item brought to camp will be taken and returned at the end of the day. Camp Sol Taplin is not responsible for theft or damage to any camper's personal property.**
- 10. Be aware of the zero-tolerance policy for theft.**



11. Participate in all scheduled camp program activities unless exempt because of health or parental restriction. The explanation for exemption must be submitted in writing. NOTE: It is not possible to anticipate every possible situation that may arise. In the absence of a particular situation or activity not listed above, COMMON SENSE AND COURTESY SHALL PREVAIL.

If camp staff sees your child is having difficulty within the structure we provided, Camp Sol Taplin reserves the right to have a behavioral specialist conduct an observation and oversee the implementation of behavior modification programs with staff and your child. If, after implementing these procedures, your child continues to experience difficulty, camp staff may recommend that he/she participates in a "shadow program," which, if available, may be provided at an additional fee.

Camp Sol Taplin implements a system of camper monitoring to provide an incomparable experience for all of its campers. If Camp Sol Taplin determines that a camper is failing to adhere to this Code of Conduct, presents a safety, behavioral or other concern that is detrimental to the camper, other campers, staff, or MARJCC employees, or to the overall camp experience, Camp Sol Taplin reserves the right to enforce consequences.

These consequences may include but are not limited to the limitation of privileges, verbal and/or written warnings, parental notification, or, in extreme cases, dismissal from Camp Sol Taplin without a refund. Additionally, campers, who repeatedly fail to adhere to the Code of Conduct, may not be permitted to attend Camp Sol Taplin or participate in MARJCC activities in the future.

Sick Policy:

A fever of 100.4° or higher requires the child to stay at home until the fever has been gone for at least 24 hours.

Should your child become ill while at camp, you will receive a call requesting pick-up within 30 minutes. Every family should have a contingency plan in place if the parent is unavailable to pick up the sick child. A sick child will stay with a staff member in an isolated area until pick-up.

A doctor's note is required for any child who has displayed symptoms to return to camp.

If anyone in your household who is not a healthcare professional has been in contact with someone who has tested positive or is suspected of having COVID-19, we ask that you notify us immediately and kindly keep your child(ren) at home.



If you or anyone in your household are awaiting test results, again, we ask that you notify us immediately and kindly keep your child(ren) at home.

Sending your child to the MARJCC under these circumstances puts every other child and our program staff at risk unnecessarily.

Staff, children, and parents must wear a face covering during drop-off and pick-up.

It is the parents' responsibility to provide a clean mask each morning for their child to wear during the day.

Camp Sol Taplin reserves the right to change, cancel, or modify any camp activity with no advanced notice to ensure the health and safety of our campers and staff.

Refunds or credits will not be given for changes or modifications to camp programs.